

The Hong Kong Council of Social Service
Survey on Financial Reserves of Social Service Agencies - Factsheet

Partnering Organization: Deloitte Advisory (Hong Kong) Limited (Deloitte)

Objectives: NGOs all have different reserve levels and policies; there is no standard in handling reserve, which makes it difficult for stakeholders to understand the landscape in the sector. This study will collect data on the sources, types, usage, planning, and policies of NGO reserves. With the results and analysis, this study will help the public better understand the rationale and need for maintaining a certain level of reserve.

Targets: Agency members of HKCSS

Data Collection and Handling: Deloitte Advisory (Hong Kong) Limited is the authorized organization. The questionnaire will be distributed and collected by Deloitte only. Names and contact information of responding agencies required will be restricted to the research team of Deloitte for clarification of information only. Data collected will be treated in strict confidence. Unless with agency's permission, HKCSS and other third-parties will not have access to any information provided by individual agencies. All data and questionnaire collected will be destroyed within six months upon completion and announcement of the final report.

Release of Results: Deloitte will analyze and compile the survey results to be announced at the Governance Forum to be held in year end. The final survey report will be uploaded to the website of "NGO Governance Platform Project".

Questionnaire Submission: Deloitte will send the questionnaire via email to all agency heads of HKCSS members in mid-May. Completed questionnaire should be returned to Deloitte through mail or email. Each organization should only submit one response.

Questionnaire Submission Deadline: 19 August 2018 (Sunday)

Sponsor: Lotteries Fund

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